



A UTI prevention program can also improve:

Falls

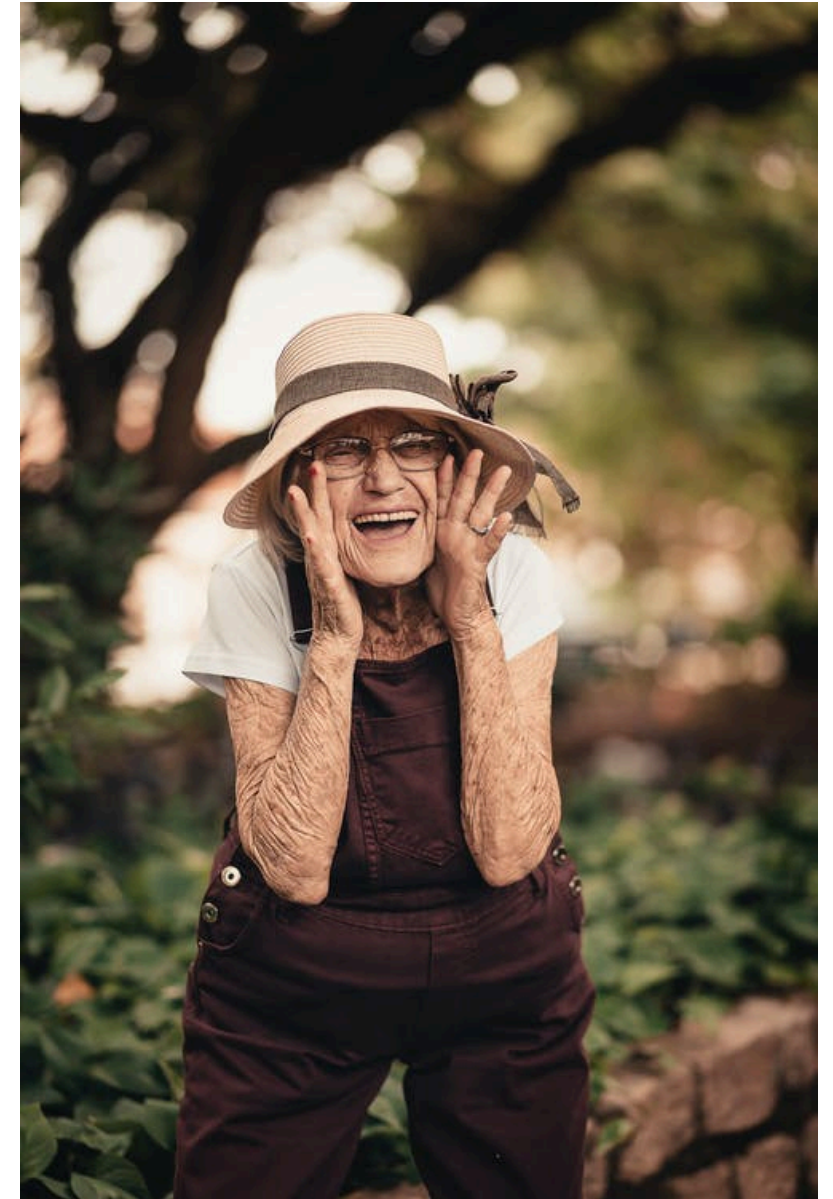
Skin breakdown

Dehydration

Pain

Dignity

Quality of Life



5 Steps to Quality Improvement

Get curious about the nature of the problem

- Observe it
- Talk to staff (huddles!)
- Map/diagram/brainstorm
- Measure it

Set a goal for what you want to achieve

Decide what you want to try

Test/try it on a small scale...1 day, 1 resident

Measure your impact in ways that make sense

Infection Prevention PIP

Step 1 – Get curious...Can we find out:

- Where are the most pressing challenges/questions from staff and residents?
- Where is our system the weakest?
- What are we most worried about?
- What tools can we use to identify weaknesses in our current system?
- Do we have a reliable process for our question?

Infection Prevention PIP

Step 2: Set the goal for what you want to achieve

- How good do you want to be, by when?

Step 3: What can we try that may lead to an improvement?

- Have you identified opportunities for improvement?
- Where have you seen this process work well?
- Do your colleagues (perhaps those on this call) have suggestions for you?
- Do staff/residents/family members have change ideas to try?

Infection Prevention PIP

Focus

Pick something to try

- Create a plan for your first test of change
- Test at the level of 1:
 - 1 resident, 1 family member, 1 day, 1 week, 1 shift, 1 wing etc.



Measure

Measure your impact

- # of residents and staff engaged who
- % residents who.....
- # of days between infections.....

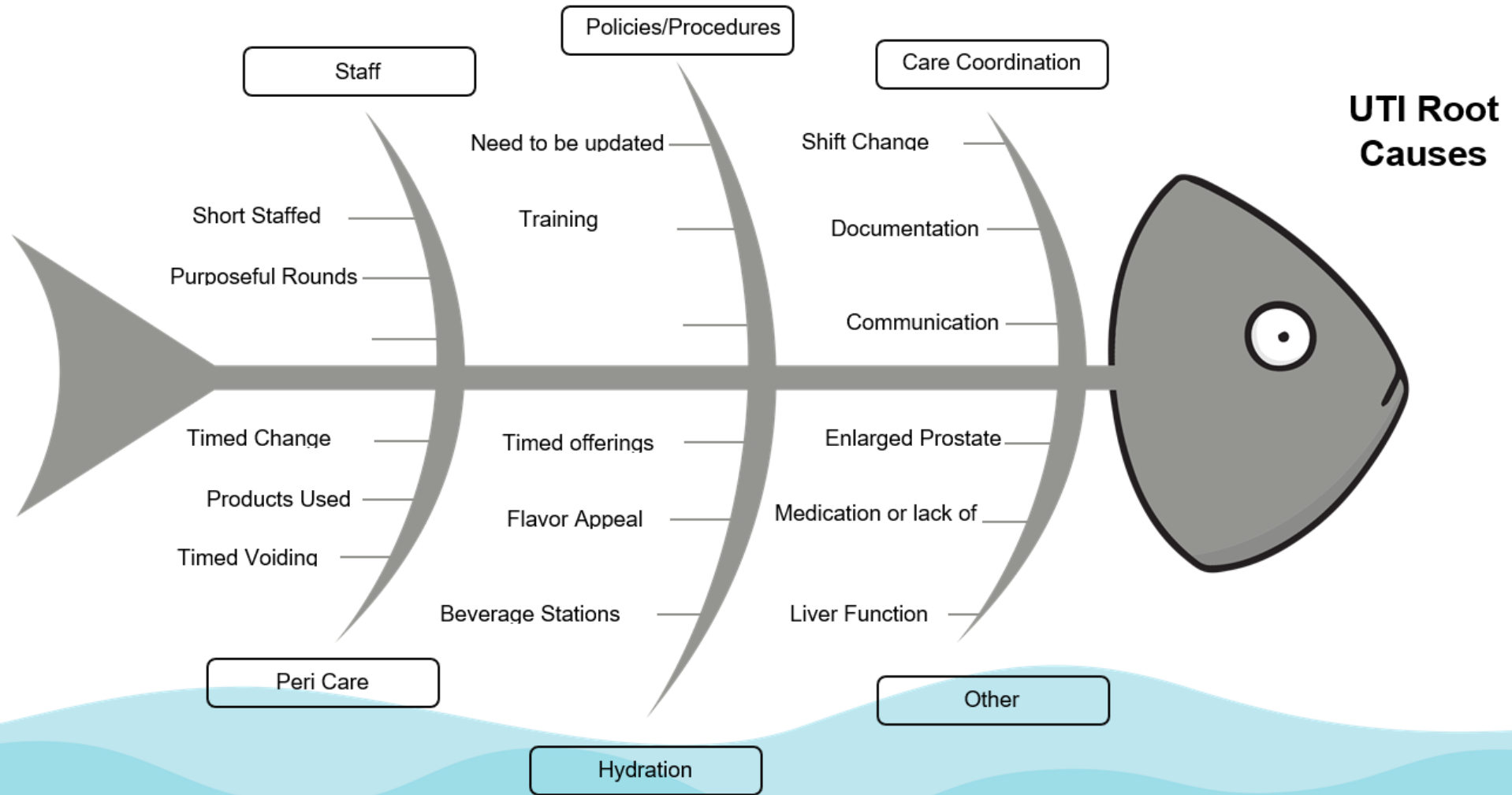
Infection Prevention PIP

Action....

- What are you learning?
- What is working?
- What will you change?
- How can you conduct a Root Cause Analysis to keep improving?
- As you learn – how can you increase the size of your tests, the location of your test, the results etc.?

The goal will be to make the improvement the standard!

FISHBONE DIAGRAM





To Error is Human



I want to hear your success stories

But.... To achieve Success is also Human

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